

## Interview Questions

1. Why are you interested in a traineeship/apprenticeship?
2. Tell me about yourself.....
3. Give an example about how you have worked effectively on a team.
4. What were your favourite subjects in Year 12?
5. Tell me about an example where you have handled a conflict situation.
6. What skills/experience/knowledge will you bring to the work place?
7. How would you go at about setting your work priorities at the start of the day?
8. Looking at your previous employment what do you think your strengths are?
9. Tell me about an example where you have demonstrated good communication.
10. Looking at your previous employment what do you think may be an area you could improve on?
11. Why have you chosen this industry for yourself?
12. Tell me three things you have learnt from your work placements (Year 11 and 12 VET)
13. Tell me about an example where you have demonstrated outstanding customer service.
14. Why did you leave that position?
15. Tell me about a time you helped a co-worker out without being told be a supervisor.
16. Share an example of how you would be able to motivate employees or co-workers.
17. What do you think the duties might be?

Cont....

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18. What certificates/qualifications do you have?
19. What would you do if you disagree with a co-worker?
20. Why do you think you are the best candidate for the job?
21. What will your referees tell me about you?
22. Tell me about a situation where a customer has made a complaint. How did you handle the situation?
23. How would you handle conflict in the workplace?
24. It is your first day at a new job. Describe how you would approach this day to create the best impression of yourself.
25. Give an example of how you have set goals and achieved them.
26. Tell me about a time where you have used your initiative in the work place.
27. What is something that you have accomplished that you are proud of?
28. Give an example where you have adapted to a change in the work place.
29. How would you go about handling an unhappy client or customer?
30. Have you had any experience, such as casual work or work placements in this particular area you are choosing?
31. Do you have a driver's license and your own transportation?
32. Do you have any of your own tools and or Personal Protection Equipment (PPE)
33. What is your understanding of the role?
34. What do you know about the company?
35. What skills do you have that may transfer to the work place?

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